

## Rental Agreement

Roman Limousine and its Chauffeurs appreciate the opportunity to be at your service. We extend our best regards to you and your party for a safe and enjoyable time.

If we can serve you better, let us know. If we have served you well, let others know!

### Terms and conditions

In keeping with the finest traditions of luxury service and safety I/We understand and agree to the following rules of conduct while using the service of Roman Limousine Service:

- All deposits are non-refundable. A reservation is not guaranteed without a deposit. Checks will only be accepted up until 14 days prior to service. Credit card payments must be called in at least 24 hours before date of service. Cash will be the only form of payment on the day of service, unless other arrangements have been made. Checks and credit cards cannot be accepted for payment at the time of pick-up. Charges begin when the vehicle arrive at the pickup location.
- If charter runs over the scheduled end time, an additional charge will be assessed with payment due at the beginning of the additional time needed. Roman Limousine cannot guarantee any additional time that has not been prescheduled. For any overage of time spent in the vehicle, ten minutes past the scheduled drop time, an additional charge, plus gratuity will be assessed.
- You have chartered a NON-SMOKING vehicle. If smoking occurs, service will be terminated and no refund will be issued. A \$300.00 fee, payable upon request will be charged for the steam cleaning of the vehicle.
- The client will be charged for any damages that are caused by him/her, or their guests This also includes loss of business because of down time for repairs.
- The carrying of a concealed weapon by a client is strictly prohibited, without prior authorization from management
- Motion sickness and/or excessive spills or stains, may result in a
- \$300.00 cleaning fee. A \$35.00 fee will be charged for each broken or missing decanter, and a \$5.00 fee will be charged for each missing glass. All charges are payable upon request.
- The use or possession of illegal drugs is strictly prohibited and will result in the immediate termination of service, with possible criminal prosecution, with no refund given.
- In the event of any violation of this contract, or any other circumstances that threaten the safety of the vehicle, passengers, other drivers or chauffeur, service may be terminated. The chauffeur may request that one or all of the passengers, exit the limousine without consideration of financial compensation or refund.
- The use and possession of alcohol is strictly prohibited by any passenger under the age of 21, or service will be terminated, and no refund issued. Proof of age must be presented to the chauffeur, upon request.
- Roman Limousine, Inc. and it's employees assume no liability for personal belongings or valuables left in the limousine.
- Passengers will allow the chauffeur to open and close all doors at all times to insure the safety of all passengers and the vehicle. Clients and their guests agree to maintain acceptable personal conduct at all times.
- Roman Limousine, Inc. is not responsible for traffic, weather delay or routing to/from pick up.

Sign, keep copy and return original immediately\_\_\_\_\_